

## Appendix A: Rapid Rehousing Transition Plan 2019/20 – 2023/24

### Action Plan April 2020 update

\*2019/20 data from internal reports to be confirmed on receipt of homeless returns from Scottish Government which are delayed as a result of Covid-19

\*\*based on projections from April 2019 – December 2019. To be confirmed on receipt of homeless returns from Scottish Government which are delayed as a result of Covid-19

Outcome	Priorities	What actions are underway/planned?	Planned Completion Date	Anticipated Completion Date	Indicators	Baseline 2017/18	2018/19	2019/20	2024 target	Resource Requirement:
People who experience homelessness reach a settled housing outcome as quickly as possible	Increase focus on prevention to stop homelessness happening in the first place	Develop a youth homelessness strategy	1/4/2020	31/12/2020	No of homeless applications made by 16-25 year olds	278	242	197*	139	Existing resources: All stakeholders
		Establish a system to monitor longer term housing outcomes for care leavers in Angus and make recommendations to address findings	31/12/2019	Complete	No of homeless applications made by people who were looked after by the local authority more than 5 years	22	24	22*	Reduce	Existing resources: All stakeholders
		Carry out a review of existing pathways and prevention and early intervention approaches, focussing on households who become homeless from existing accommodation.	31/7/2019	Complete	No of homeless applications where reason for homelessness was action by landlord / lender	113	103	87*	68	Existing resources: AHSCP Housing Strategy

Outcome	Priorities	What actions are underway/planned?	Planned Completion Date	Anticipated Completion Date	Indicators	Baseline 2017/18	2018/19	2019/20	2024 target	Resource Requirement:
					% tenancies sustained for 12 months (existing tenants)	89.30%	85.59%	92.73%	95%	
		Revise section 11 and eviction prevention pathways to ensure a coordinated approach to prevent homelessness at the earliest opportunity.	31/12/2020	31/12/2020	No of homeless applications where reason for homelessness was action by landlord / lender	113	103	87	68	Existing resources: All stakeholders
					% tenancies sustained for 12 months (existing tenants)	89.30%	85.59%	92.73%	95%	
		Review hospital & mental health facility discharge protocols and practice in line with findings from ongoing case reviews.	31/7/2019	31/3/2021	No of homeless applications made by property type – hospital	2	5	4	0	Existing resources: AHSCP Housing Strategy
		Implement a mediation and relationship counselling service in Angus	31/3/2020	1/6/2020	No of homeless applications where reason for homelessness	260	249	268	182	Relationship Scotland Housing Strategy  +Year 1 £73,857 +Year 2 £73,857 +Year 3 £73,857

Outcome	Priorities	What actions are underway/planned?	Planned Completion Date	Anticipated Completion Date	Indicators	Baseline 2017/18	2018/19	2019/20	2024 target	Resource Requirement:
					is relationship breakdown / asked to leave (no violence /abuse)					
		Review and implement a revised protocol for Angus prisoners in line with the SHORE standards	31/3/2019	Complete	No of homeless applications made by property type – prison	28	21	27*	0	Existing resources: Housing Strategy AHSCP Community Justice CHTs & RSLs
		Review the delivery of services aimed at preventing homelessness for women and children experiencing domestic or sexual abuse in line with the recommendations from the Change, Justice, Fairness Report	31/9/2019	31/9/2020	No of homeless applications where reason for homelessness is relationship breakdown (violence / abuse)	126	104	94*	76	Existing resources: Housing Strategy CHTs & RSLs AVAWP
		Evaluate the effectiveness of enhanced security measures in social housing for women and their children	31/9/2019	31/9/2020	No of homeless applications where reason for homelessness is relationship breakdown (violence / abuse)	126	104	94*	76	Existing resources: Housing Strategy

Outcome	Priorities	What actions are underway/planned?	Planned Completion Date	Anticipated Completion Date	Indicators	Baseline 2017/18	2018/19	2019/20	2024 target	Resource Requirement:
		Develop information and guidance materials for private tenants	31/3/2020	Complete	No of homeless applications by property type – own property (private rented tenancy) where reason for homelessness was action by landlord / lender	82	75	62	Reduce	Existing resources: Housing Strategy
		Provide training and awareness raising on new tenancy regime and tenancy rights for Housing staff	31/3/2020	Complete	No of homeless applications by property type – own property (private rented tenancy) where reason for homelessness was action by landlord / lender	82	75	62	Reduce	Existing resources: Housing Strategy CHT

Outcome	Priorities	What actions are underway/planned?	Planned Completion Date	Anticipated Completion Date	Indicators	Baseline 2017/18	2018/19	2019/20	2024 target	Resource Requirement:
		Create awareness of and make appropriate use of First-tier Tribunal referral powers, monitoring Angus cases considered by the First-tier tribunal	31/3/2020	Complete	No of homeless applications by property type – own property (private rented tenancy) where reason for homelessness was action by landlord / lender	4	3	1	Reduce	Existing resources: Housing Strategy CHT
		Raise awareness of Mortgage to Rent scheme	31/3/2019	Complete	No of homeless applications by property type – own property (owning/ buying) where reason for homelessness was action by landlord lender	4	3	1	Minimise	Existing resources: Housing Strategy CHT
		Renew focus on housing options advice as part of housing application and needs assessment and	31/3/2020	31/3/2021 (PREVENT 1 guidance implemented)	Number of homeless applications	741	707	655*	435	Existing resources: CHT

Outcome	Priorities	What actions are underway/planned?	Planned Completion Date	Anticipated Completion Date	Indicators	Baseline 2017/18	2018/19	2019/20	2024 target	Resource Requirement:	
		implement PREVENT 1 guidance			% of prevent cases where outcome is made homeless application	53%	48%	47%*	Reduce		
		Review roles and processes in housing teams in order to ensure early intervention to prevent homelessness	31/3/2019	Complete	Number of homeless applications	741	707	655*	435	Existing resources: CHT – will be met by service re design	
				% of prevent cases where outcome is made homeless application	53%	48%	47%*	Reduce			
	Ensure households get through the homeless system faster		Increase allocations to homeless households to reduce backlog of existing applications	31/3/2021	31/3/2021	% of lets to homeless households	31%	35%	38%	Annual target 58%	RSL CHT
			Review appointment system to ensure households who are homeless / at risk of homelessness receive necessary assistance at first point of contact	31/3/2019	31/12/2020	Case duration (homeless / potentially homeless) (weeks)	29.38	31.72	26.44**	12	Existing resources: CHT
					Number of homeless applications	741	707	655	435		
				Length of stay in temporary	132	163	131	60			

Outcome	Priorities	What actions are underway/planned?	Planned Completion Date	Anticipated Completion Date	Indicators	Baseline 2017/18	2018/19	2019/20	2024 target	Resource Requirement:
					accommodation (days)					
		Review voids & allocations processes to allow 'just in time' allocations to homeless households	31/10/2019	31/3/2021	Case duration (weeks)	29.38	31.72	26.44**	12	Existing resources: CHT
					Length of stay in temporary accommodation (days)	132	163	131**	60	
		Review households currently occupying temporary accommodation and convert to SST where appropriate	31/3/2021	31/3/2022	No of households in temp accommodation	127	111	106**	80	Existing resources: • CHT -£86,668
					Total capacity of temporary accommodation	194	176	178	93	
					Length of stay in temporary accommodation (days)	132	163	131**	60	
		Work with other social housing providers to review rehousing processes to ensure homeless households, or those in greatest housing need are being housed as	31/3/2021	31/3/2021	Case duration (weeks)	29.38	31.72	26.44**	12	Existing resources: • Housing Strategy • RSLs
					Length of stay in temporary accommodation (days)	132	163	131**	60	

Outcome	Priorities	What actions are underway/planned?	Planned Completion Date	Anticipated Completion Date	Indicators	Baseline 2017/18	2018/19	2019/20	2024 target	Resource Requirement:
		quickly as possible								
		Work with revenues and benefits to review existing processes to ensure applications for DHP and SWF are streamlined in line with rapid rehousing objectives	1/12/2019	31/12/2020	Case duration (weeks)	29.38	31.72	26.44**	12	Existing Resources: <ul style="list-style-type: none"> <li>Housing Strategy</li> <li>Revs &amp; Ben</li> </ul>
					Length of stay in temporary accommodation (days)	132	163	131**	60	
					Percentage of new tenancies sustained for more than a year (Homeless People)	88.78%	83.40%	84.13%	95%	
		Review the existing processes for the provision of furniture and goods to homeless households	31/3/2020	31/12/2020	Case duration (weeks)	29.38	31.72	26.44**	12	Housing Strategy
					Length of stay in temporary accommodation (days)	132	163	131**	60	
					Percentage of new tenancies sustained for more than a year (Homeless	88.78%	83.40%	84.13%	95%	



Outcome	Priorities	What actions are underway/planned?	Planned Completion Date	Anticipated Completion Date	Indicators	Baseline 2017/18	2018/19	2019/20	2024 target	Resource Requirement:
					People)					
		Implement online housing need and homeless assessment case management system	31/3/2020	31/3/2022	Case duration (weeks) Length of stay in temporary accommodation (days)	29.38 132	31.72 163	26.44** 131**	12 60	Existing resources: Housing Strategy +£75,000
	Ensure homeless households can access existing housing	Implement the revised common allocations policy	31/3/2020	1/10/2020	% of lets to homeless households	31%	35%	38%	Annual target 58%	Existing Resources: • Housing Strategy • CHTs • RSLs
		Review nominations agreements with RSL partners	31/3/2021	31/12/2020	% lets to homeless households	31%	35%	38%	Annual target 58%	Existing Resources: • Housing Strategy • RSLs
		Complete options appraisal to build on engagement with landlords and improve access to the PRS in Angus to prevent and respond to homelessness in Angus	31/12/2020	31/12/2020	Percentage of homeless assessments where outcome is the private rented tenancy  Prevent outcome as a	3.5%  2.5%	3.8%  1.4%	9.4%*  1.6%*	15%  Increase	Existing Resources: • Housing Strategy

Outcome	Priorities	What actions are underway/planned?	Planned Completion Date	Anticipated Completion Date	Indicators	Baseline 2017/18	2018/19	2019/20	2024 target	Resource Requirement:
					percentage of all outcomes (Private Rented)					
		Develop a Rent Deposit Scheme	31/3/2020	Complete	Percentage of homeless assessments where outcome is the private rented tenancy	3.5%	3.8%	9.4%*	15%	Existing Resources: <ul style="list-style-type: none"> <li>Housing Strategy</li> <li>CHTs</li> </ul> +£5,000 p/a
					Prevent outcome as a percentage of all outcomes (Private Rented)	2.5%	1.4%	1.6%*	Increase	
		Examine the need/demand for a flat sharing project to assist private owners with renting a room; (develop & implement initiative where appropriate)	31/3/2020	31/12/2021	Percentage of homeless assessments where outcome is the private rented tenancy	3.5%	3.8%	9.4%*	15%	Existing Resources: <ul style="list-style-type: none"> <li>Housing Strategy</li> </ul>
					Prevent	2.5%	1.4%	1.6%*	Increase	

Outcome	Priorities	What actions are underway/planned?	Planned Completion Date	Anticipated Completion Date	Indicators	Baseline 2017/18	2018/19	2019/20	2024 target	Resource Requirement:
					outcome as a percentage of all outcomes (Private Rented)					
		Extend CBL to include PRS lets	31/3/2022	31/3/2021	Percentage of homeless assessments where outcome is the private rented tenancy	3.5%	3.8%	9.4%*	15%	Existing Resources: <ul style="list-style-type: none"> <li>Housing Strategy</li> </ul>
					Prevent outcome as a percentage of all outcomes (Private Rented)	2.5%	1.4%	1.6%*	Increase	
		Review empty homes initiatives to increase PRS lets to homeless households	31/3/2022	31/3/20200	Percentage of homeless assessments where outcome is the private rented tenancy	3.5%	3.8%	9.4%*	15%	Existing resources <ul style="list-style-type: none"> <li>Housing Strategy</li> <li>Affordable Housing Account</li> </ul> +£100,000
					Prevent outcome as a	2.5%	1.4%	1.6%*	Increase	

Outcome	Priorities	What actions are underway/planned?	Planned Completion Date	Anticipated Completion Date	Indicators	Baseline 2017/18	2018/19	2019/20	2024 target	Resource Requirement:
					percentage of all outcomes (Private Rented)					
	Ensure homeless households can access the right type of support	Review outcomes from support provision and where appropriate make recommendations to address the findings	31/3/2021	Complete	Percentage of new tenancies sustained for more than a year (Homeless People)	88.78%	83.40%	84.13%	95%	RRTP Development Funding +£27,825
		Develop a multi-disciplinary approach to address severe and multiple deprivation homelessness – so that those with complex needs are collectively considered and addressed through effective joint working, communication and information sharing.	31/3/2021	31/3/2021	Percentage of new tenancies sustained for more than a year (Homeless People)	88.78%	83.40%	84.13%	95%	All stakeholders
		Embed a housing support, person centred, trauma informed culture within the housing service	31/3/2021	31/3/2021	Number of homeless applications	741	707	655	435	CHT
				% of prevent cases where outcome is made homeless	53%	48%	47%*	Reduce		

Outcome	Priorities	What actions are underway/planned?	Planned Completion Date	Anticipated Completion Date	Indicators	Baseline 2017/18	2018/19	2019/20	2024 target	Resource Requirement:
					application					
		Consider how vulnerable households can better access public transport to maximise access to services and minimise social isolation	31/12/2021	31/12/2021	Percentage of new tenancies sustained for more than a year (Homeless People)	88.78%	83.40%	84.13%	95%	Housing Strategy AHSCP
		Review supported accommodation provision in Angus progressing towards smaller, specialist units within a psychologically informed environment	31/3/2022	31/3/2022	Capacity of Supported temporary homeless accommodation	23	23	23	6	AHSCP Housing Strategy -£330,000
					No of households allocated specialist supported accommodation (exc. Older People's Supported)	4	3	3	+5 households per annum	AHSCP +£156,000 p/a
		Implement Housing First initiative in Angus	31/3/2020	1/8/2020	Total current housing first provision	0	0	0	15 per annum	AHSCP Housing Strategy Year 1 = £96,200 Then £92,700 p/a based on current projections

Outcome	Priorities	What actions are underway/planned?	Planned Completion Date	Anticipated Completion Date	Indicators	Baseline 2017/18	2018/19	2019/20	2024 target	Resource Requirement:
	Increase affordable housing supply to meet needs of homeless households	Deliver 120 new affordable homes per annum through the Affordable Housing Supply Programme and other non-grant funded initiatives	31/3/2021	31/3/2021	No of affordable homes delivered	95	128	92	120 per annum	Housing Strategy RSLs Met by existing Resource Planning Assumptions
		Include analysis of current and projected homeless need in HMA profiles	31/3/2020	Completed – needs reviewed to reflect current backlog	% of lets to homeless households	31%	35%	38%	Annual target 58%	Existing Resources: <ul style="list-style-type: none"> <li>Housing Strategy</li> </ul>
		Set supply targets in LHS/ SHIP to meet identified homeless need	30/9/2019	31/12/2020	% of lets to homeless households	31%	35%	38%	Annual target 58%	Met by existing Resource Planning Assumptions