



Angus Adult Protection Committee

Annual Report 2022-2023

Contents

	Page
Foreword by the Independent Chair	3
Chief Officer's response	4
1. Introduction	5
2. Statistical Information	7
3. Angus Adult Protection Committee Subgroup Activity	11
3.1 Self Evaluation and Continuous Improvement (SECI)	
3.2 Policy and Practice	
3.3 PPA Workforce Learning and Development Subgroup	
3.4 Financial Harm	
3.5 Transitions	
4. Conclusions and next steps	20
Appendix 1 - Agency Updates	
i. Angus Health and Social Care Partnership (AHSCP)	
ii. NHS Tayside	
iii. Angus Council Housing	
iv. Angus Independent Advocacy (AIA)	
v. Scottish Fire and Rescue Service (SFRS)	
vi. Police Scotland	
Appendix 2 - Glossary	
Appendix 3 – SCR P19 – 7 minute briefing	

Foreword by the Independent Chair

As the Independent Chair of the Angus Adult Protection Committee (AAPC), I am delighted to introduce the Committee's Annual Report covering the period from April 2022 – March 2023.

The report summarises the work of the Committee and its key Agencies which operate across Angus in terms of addressing the needs and support of vulnerable adults resident within the Angus area. As intimated in the report, there remains an increasing number of adults who have been referred to services during this reporting period, this having been the general trend over the past four years. Despite this increased number of referrals, those agencies, both Statutory and Third Sector, continue to respond in a prompt and professional manner to address the needs presented and to provide guidance, assistance and support to vulnerable adults to help resolve their issues and enhance their quality of life.

During the period that this report covers, a National Inspection of Adult Protection work in Angus was undertaken. The subsequent Inspection Report was very positive in terms of the methodologies, processes and the delivery of protective and supportive services provided to Angus vulnerable adults. The report outcome was testament to the dedicated professional services delivered by all who support vulnerable adults in Angus and I thank them very much for their outstanding work, often in very challenging circumstances.

I am delighted to report that there has been a greater collaboration between those working across Adult Protection, Child Protection and Violence Against Women and Girls and this enhanced joint working will continue to increase further in the future, with the outcome being greater and coordinated multi-agency activity to deliver a fully trauma informed whole family approach to dealing with a range of issues that are referred for intervention and action.

Finally, I would like to thank all members of both the Adult Protection Committee and the Angus Chief Officers Group who continue to fully support me in my role as Independent Chair of the AAPC and enable me to provide positive leadership in delivering the necessary support to all vulnerable adults and their families in Angus.



Ewen West

Independent Chairperson, Angus Adult Protection Committee

Chief Officer's response

We are very pleased to receive the Angus Adult Protection Committee AAPC Annual Report for 2022-23.

We note the significant increase in adult protection activity across Angus over the past year and are confident that the Adult Protection Committee will continue to ensure that the protection of our most vulnerable adults is consistent and prioritised by the multi-agency workforce.

It is encouraging to see that work continue to bring other Protecting People agendas together and that cross cutting themes for different groups is recognised by the committee.

We continue to be encouraged by the commitment, hard work and professionalism of all agencies across Angus in delivering high quality services in what is often difficult, demanding and challenging circumstances.

The evidence of good practice throughout this report and the feedback from the Care Inspectorate Inspection reassures the Chief Officer Group that Adult Protection Committee members are motivated and committed to driving forward best practice at both a strategic and operational level. We continue to welcome the scrutiny and challenge that Mr West, the Independent Chair provides.



Kathryn Lindsay
Chief Executive
Angus Council



Claire Pearce
Executive Director of Nursing
NHS Tayside



Jason Carrigan
Chief Superintendent
Divisional Commander
Police Scotland

1. Introduction

The Adult Support and Protection Act (Scotland) 2007 aims to protect adults who are unable to safeguard their own interests and are at risk of harm because they are affected by disability, mental disorder, illness or physical or mental infirmity. The Act places duties on councils and other organisations to investigate and, where necessary, act to reduce the harm or risk of harm.

Section 46 of the Act requires the Convenors of Adult Protection Committees to produce a biennial report analysing, reviewing, and commenting on Adult Protection Committee functions and activities in the preceding two years. The AAPC Biennial report was last published for the years 2020-22.

In addition to the Biennial report, the Angus Adult Protection Committee (AAPC) also produces an Annual Report. This Annual Report for the period April 2022 to March 2023 describes and highlights progress towards the outcomes described in Strategic Plan 2020-23. This Report includes a summary of the work of AAPC, the outcomes from this work, strengths and challenges of AAPC and priorities for the year.

The Strategic Goals of Angus Adult Protection Committee remain the same:

- Adults at risk within Angus will be protected from harm in a timely and proportionate
- We will have a confident, competent and supported workforce; skilled and equipped to identify, support and protect adults from harm.
- Angus citizens are able to identify adults at risk of harm and are confident and competent in using the available mechanisms to report concerns.
- We will work in collaboration with other Committees, Partnerships and Services to improve practice in relation to adult protection.

Statutory Requirements

AAPC continue to meet the legislative statutory requirements as set out in the Adult Support and Protection Act(S) 2007. Within the timeframe of this annual report, there has been significant improvement actions identified and work undertaken in response to self-evaluation activity and Learning Reviews. The functions of AAPC are addressed within the work of the committee and the work of the subgroups. Multiagency membership of AAPC and all subgroups encourages and ensures participation and co-operation from those working within ASP in Angus.

A statutory requirement includes full co-operation and assistance to the Care Inspectorate when they undertake inspections. The report of the phase 1 Inspection of Angus adult protection services was published in January 2023. This is detailed further within the report.

Risk Register

AAPC has continued to discuss any risks at the quarterly committee meetings. The Independent Chair reports these to the Angus COG as necessary. There has been no risk reported that could not be mitigated.

At the June 2022 meeting of the AAPC an in-depth review of the risk register took place with all members highlighting risk they were aware of for full discussion and mitigation to be explored. Examples of mitigation include:

- Where there was a delay in processing of guardianship orders due to demand, the HSCP Mental Health Officer team were giving additional hours to clear the backlog.
- Increased referrals and demand for Independent Advocacy for those in adult protection processes had been noted as a risk due to capacity. In response to this recruitment had taken place for a duty worker to manage referrals and provide low level advocacy support.

The AAPC are working with other Protecting People partners to move towards holding a shared risk register, recognising the cross-cutting themes that protection agendas share. This shared risk register will be implemented in the 2023-24 reporting period.

2. Statistical Information

Adult Protection Referrals

The AAPC submit an annual data return to the Scottish Government, allowing them to produce a report with all the returns showing how areas compare to each other. Previous years comparisons are reported on the [Scottish Government website](#).

Going forward a shared national dataset is being implemented and this will allow for greater comparison across authority areas. The dataset is being implemented in phases and further details of this will be available in the next reporting period. It is proposed that the first test stages will take place in 2023-24.

Figure 1 : Number of Referrals by Source

Source of Referral	April 2019 March 2020	April 2020 March 2021	April 2021 March 2022	April 2022 March 2023
Police	315 (78%)	429 (59%)	435 (64%)	369 (44%)
Angus Health & Social Care Partnership	22 (5%)	53 (7%)	52 (8%)	102 (12%)
Family	8	11	21	39
Member of the Public	0	10	7	28
Carer	4	20	14	20
Voluntary organisation	2	3	5	5
Other care home	6	29	15	39
Other	6	58	18	31
Self	2	7	10	18
Health Acute	4	7	13	47
Health GP	1	3	3	4
Health Primary	5	16	26	64
Local Authority care home	2	2	2	0
Care at home	0	0	0	0
Housing	1	6	10	10
Care Inspectorate	0	5	5	11
OPG	0	1	3	1
Fire and Rescue	26	53	38	38
Scottish Ambulance Service				11
Friend/Neighbour	2	15	4	3
MWC	0	0	0	0
Total	406	728	681	840

The number of referrals for 2022-23 rose to 840 from 681 the previous year. This is an increase of 20% from the previous year. The majority of referrals continue

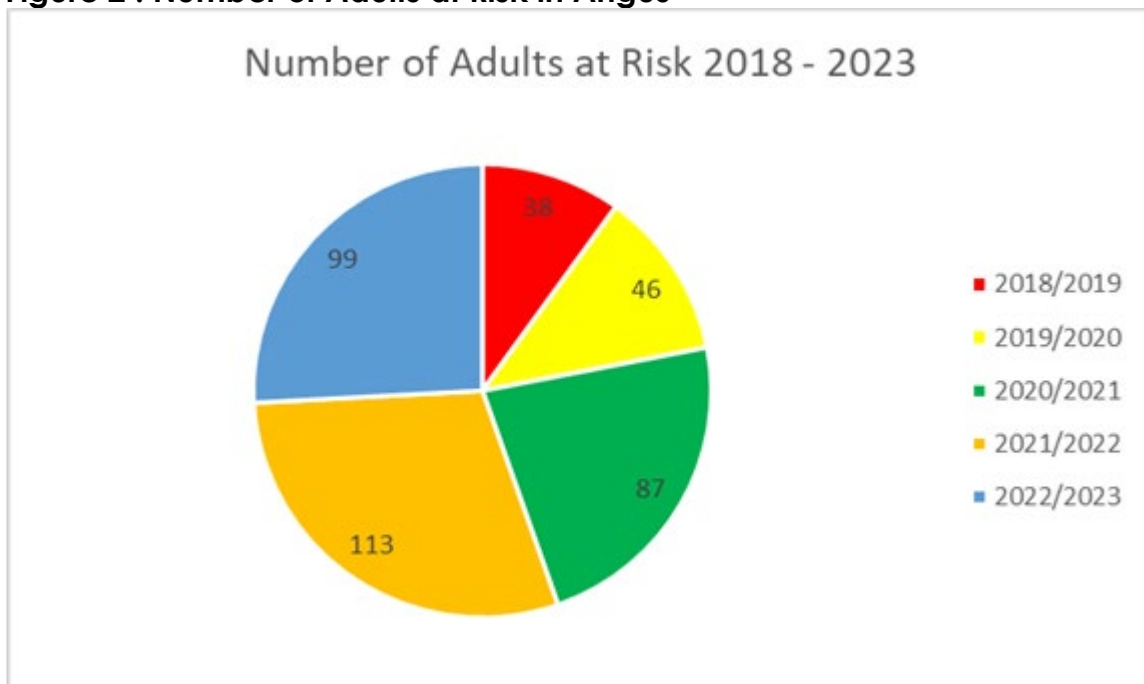
to come from Police Scotland (44%) and Angus Health and Social Care Partnership (AHSCP) (12%).

The source of the increase appears to be a positive development as the referrals come from The Care Inspectorate, the NHS (Primary and Acute), members of the public and families. All sources which had previously not made many referrals.

28 members of the public made referrals in 2022-23, compared with only seven the previous year. This could show increased awareness of adult protection in communities, including how to make an adult protection referral and the accessibility of the process for doing this.

The growth in referrals from Acute Health to 47 during 2022-23 from 13 the previous year can be aligned to the new NHS Adult Protection advisor roles, in assisting NHS staff to understand their duties in terms of making adult protection referrals.

Figure 2 : Number of Adults at Risk in Angus



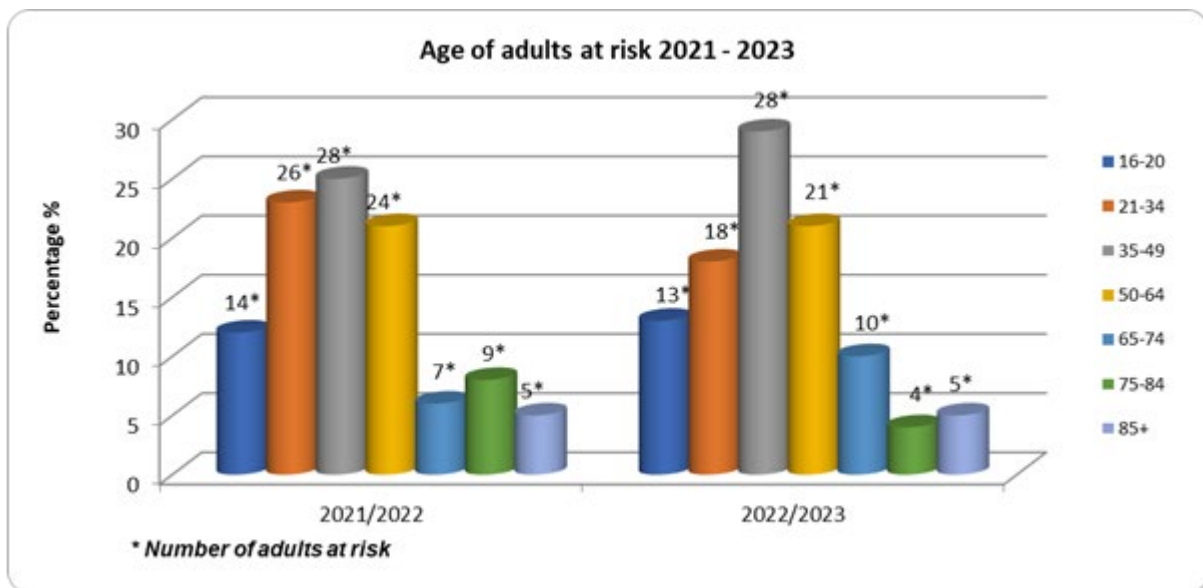
The number of adults at risk in Angus for 2022-23 was 99. This is a decrease of 14 from the previous reporting period. However, it is still much higher than in previous years.

Profile of adults at risk in Angus

55 females in Angus were deemed to be at risk in 2022-23, compared to 44 males. Females had also been at greater risk in the 2021-22 reporting period.

The gender split between males and females does not indicate any notable trends, however, it is likely that gender inequality could be an aspect of this, with women often being more vulnerable to exploitation. This is a cross-cutting theme that will be explored further with the Angus Violence Against Women Partnership (AVAWP) in the coming year, to strengthen understanding of how gender can impact on protection.

Figure 3 : Age of Adults at Risk



40% of adults at risk are over 50 years old but the largest group are people in the age range 35 to 49.

2022-23 saw a rise from 28% to 36% in the proportion of adults at risk supported by The Angus Integrated Drug and Alcohol Recovery Service (AIDARS). Many adults at risk supported by AIDARS have experienced significant trauma including childhood trauma.

The [revised Adult Protection Codes of Practice](#) encourage trauma based practice and the growth of AIDARS adult protection cases may be an indicator of a change in practice, ensuring appropriate referrals are made for those who have experienced trauma.

Physical and financial harm has remained the principal type of harm in Angus in 2022-23. This is the same as the previous reporting period.

Early Screening Group (ESG)

The Angus Adult Early Screening Group meets weekly. Its membership comprises Police, The Adult Protection Unit, Community Mental Health Services, Scottish Fire and Rescue and NHS Adult Protection Advisor. It considers all the police concern reports on cases not already open to the Angus Health and Social Care Partnership and agrees action.

Only 6% of cases discussed result in no further action at all with most other cases discussed either having ongoing action being taken by a team or another agency or being referred to a specific team or sent to the adult's GP. This shows that referrals being made to the ESG are appropriate.

3. Angus Adult Protection Committee Subgroup Activity

The AAPC Strategic Plan for 2020-23 has been developed in line with the National Adult Protection Improvement Programme thematic headings and addresses priority areas for AAPC which have been identified through ongoing self-evaluation and continuous improvement work and progress from the previous Strategic plan.

The actions from the strategic plan are progressed by the subgroups of the AAPC and progress reports shared at the quarterly AAPC meetings.

3.1 Self-evaluation and Continuous Improvement (SECI)

The SECI subgroup have oversight of the improvement and evaluation activity undertaken by multi-agency representatives as part of quality assurance and ensuring good practice within ASP in Angus.

Self-Evaluation

The AAPC have developed a multi-agency self-evaluation document. This has been informed by a variety of sources such as single agency self-evaluations, adult protection audits and a series of multi-agency adult inspection workshops delivered in late 2021 as well as a comprehensive engagement process across the agencies, which finished in April 2022.

The multi-agency self-evaluation document uses the national [Joint Inspection of Adult Support and Protection Quality Indicator Framework](#) to assess our adult support and protection activity and identifies actions and areas for improvement. It has been distributed widely across all partner agencies to embed continuous adult protection improvement activity in Angus.

Angus are strongly committed to self-evaluation, quality assurance and improvement work across the partnership at all levels and ensuring agencies work together to protect adults who may be at risk of harm.

Care Inspectorate Multi Agency Inspection of Adult Support and Protection

A joint inspection of multi-agency arrangements for adult support and protection took place in Angus between September 2022 and January 2023 as part of an ongoing Scottish Government improvement plan for Adult Support and Protection (ASP). The purpose of this joint inspection was to seek

assurance that adults at risk of harm in Scotland are supported and protected by existing national and local adult support and protection arrangements. This scrutiny and assurance were undertaken in the context of health and social care integration. The joint inspection focused on the contributions of Social Work, Police Scotland, Health and other agencies to keep adults at risk of harm safe, and how they work collaboratively to do this.

The findings of the [inspection report](#) were published in early 2023. The feedback was positive and included:

- Evidence of highly effective engagement and collaboration.
- Many practice examples that demonstrated a trauma informed, sensitive and person centred approach, including the regular use of independent advocacy to promote the adult at risk of harm's rights.
- Almost all adults at risk of harm experienced improvements in their circumstances.
- Almost all records evidenced recording of decisions or discussions from supervision.
- There were flexible approaches to maximise participation of the adult and unpaid carers.
- There was a person centred approach that promoted the voice of the adult in all stages of key processes.
- The delivery of key processes was highly effective, and management of risk was strong.
- Person centred, rights-based approaches were evident throughout ASP operational practice.
- Overall, there had been a positive response to the challenges of the pandemic, a significant increase in referrals and a considerable improvement agenda.
- Investment in specific adult support and protection posts across health, police and social work in support of effective engagement and collaboration. This enabled the development of initiatives such as the Financial Abuse Support Team (FAST) and Early Screening Group (ESG) and contributed to good outcomes for adults at risk of harm.
- Highly effective delivery of inquiries, investigations and case conferences.

- Core group meetings for adults at risk of harm proceeding to case conference had effective oversight of risk assessment and the management of concerns.
- A comprehensive multi-agency learning and development plan. Learning delivered using a range of digital and face-to-face methods and open to all agencies, which had a positive impact on adult support and protection practice.
- A clear, well understood vision for adult support and protection, supported by the Angus Adult Protection Committee Strategic Plan.
- The established Angus Adult Protection Committee and subgroup structure had progressed most improvement actions and supported delivery of statutory functions. This included the operation of a risk register to monitor practice and provide reassurance.
- A strong response to the pandemic, incorporating a wellbeing approach to supporting staff, a structured response to care home assurance and an increase in the frequency of overview meetings.

Inspection Improvement Plan

A multi-agency improvement plan was submitted to the Care Inspectorate in March 2023. This was finalised following consultation with all multi-agency partners and the Care Inspectorate Link inspector for Angus. The improvement plan has now been approved by the Angus Adult Protection Committee, the Care Inspectorate and the Angus Chief Officer's Group.

The improvement plan focusses on the 5 main areas for improvement in Angus as recommended in the inspection report. These are:

- Recording of adult support and protection practice in case records varied in consistency and content. This was more evident in the application of the three-point criteria and the recording of actions taken to manage risk for those adults who did not progress beyond inquiry and investigation stages.
- The quality of chronologies had improved but needed progressed to include better recording of multi-agency information, significant life events and impact. This would further enhance decision making around risk.

- The quality assurance framework needed to be further embedded to include a frequent multi-agency approach to monitor change and sustainability more effectively. This should include frontline practitioners and adults with lived experience of adult support and protection.
- The Adult Protection Committee had recently refined their improvement plan, but further consolidation was needed. Both this and the annual performance reporting approach impacted on the visibility of change and timely identification of trends or issues.
- Strategic service user engagement and awareness raising were recognised by the partnership as areas for improvement. Recently developed plans should be progressed to support feedback and engagement with adults at risk with lived experience in the strategic work.

Responsibility for monitoring progress of the actions within the improvement plan has been allocated to the SECI Subgroup. They will report regularly to the AAPC and the Independent Chair will report to COG. The final response to the Improvement Plan is to be submitted to the CI by December 2023.

Initial and Significant Case Reviews (ICR/SCR)

A new national process was introduced by the Scottish Government during the reporting period that changed the ICR/SCR process into a [Learning Review process](#).

The AAPC had a Learning Review request submitted in 2022. This was taken forward under the new guidance. The case did not proceed to a full learning review, however some recommendation and learning points were noted for multi-agency partners.

A new process was also implemented by the APC SECI to ensure clear oversight of progress and sign off recommendations from all Angus ICR/SCR/Learning Reviews. This has been effective in allowing greater oversight and feedback to the AAPC. It also allows for the Independent Chair to give assurance to the COG and identify any potential risk areas.

SCR P19

[SCR P19](#) was published in Angus in Spring 2021. P19 was an adult at risk who had an advanced bowel cancer and there is no one identifiable action that would have changed matters. However, the interconnection of diagnosis of

bowel cancer, management of associated symptoms, capacity assessment, understanding the impact of alcohol use in identifying risk, delivering multiagency risk management plans together with P19 and information sharing all played a part on the overall experience and outcomes for P19. As such, the SCR was commissioned to identify opportunities for learning and sustainable change.

Ongoing improvement work has continued throughout the reporting period to ensure that the recommendations are implemented across multi-agency settings.

Progress has been made towards completing some recommendations with the additional strategic oversight being provided by the Support and Scrutiny Panel. As more recommendations are completed the oversight of the implementation will revert back to the multi-agency steering group (MSG).

In May 2022 the AAPC held an additional Special Meeting to focus on the progress around P19. A presentation was shared with AAPC members, along with a Learning Pack that can be used within multi-agency teams. A 7 minute briefing was also developed to support the workforce with understanding of the key themes from the case (appendix 3).

3.2 Policy and Practice

Service User Involvement and Participation

The AAPC recognises that meaningful service user involvement is an area for improvement within Angus. A draft involvement strategy was agreed in 2019 and was paused due to the covid-19 pandemic. Work is now underway to work alongside those who have been involved in adult protection processes to find out how they want to be involved. This work is being led by the Protecting People team in partnership with Angus Independent Advocacy. This will be a focus area for the AAPC over the coming years. Events are planned for summer 2023 to engage with those with lived experience and their unpaid carers. The engagement strategy will be co-designed and the planning around how to progress this will be based on the outcome of the events.

Network of Support Events

Network of Support sessions are a part of the self-evaluation work of the AAPC and are undertaken via the Adult Protection Policy and Practice subgroup. These sessions support the bringing together of staff involved in a

case to promote reflective practice and consider how outcomes have been improved for service users, what evidence we have, what made the difference and 'even better if.'

This approach allows multi-agency staff to engage in reflective practice and share ideas for improvement. This type of self-evaluation activity provides an excellent opportunity for staff engagement in adult protection development and over the years has been consistently positively evaluated by participants.

Four half day face to face sessions were held in February and March 2023, staff presented eight cases across these sessions. Two cases were discussed per session to allow each case to have a multi-agency group made up of people who were involved and observers who were not involved in the case, who could give feedback and function as "critical friends."

Sixty-four professionals attended the sessions, and there was a good multi-agency attendance across Social Work, Health, Police Scotland, Scottish Fire and Rescue Service as well as representation from local Third Sector organisations who provide support to adults within the Angus area.

Initial evaluations were positive with participants recognising the value of having time to reflect together. A full evaluation report will be shared with the AAPC during the next reporting period.

Policy Updates

The Policy and Practice subgroup have continued to work towards shared understanding across both the Angus multi-agency workforce and wider Tayside workforce, to allow for shared guidance to be written and implemented. All guidance is now accessible on the [Adult Protection pages](#) of the Angus Council website. Of note during the reporting period is the short life working group focusing on writing a Tayside Practitioner Alcohol and Safeguarding Guide. This will look at the difficult decisions around capacity and safeguarding when someone is under the influence of alcohol. This will be launched during Adult Protection Day 2024.

Self-Neglect and Hoarding

Self neglect and hoarding has been a repeated theme across Learning reviews in both Angus and Tayside. SFRS have delivered training to multi-agency staff throughout the reporting period.

Angus Council Housing have developed a Tenancy Inspection Protocol. This is a multi-agency protocol which was developed to provide guidance relation to the inspection of Angus Council properties where concerns have been raised relating to home conditions. This was implemented to sit alongside the Tayside Self-Neglect and Hoarding Protocol and Toolkit.

During the next reporting period a short life working group will be established to develop a workplan around the Angus response to self neglect and hoarding. This will include gathering data to make an informed response that meet the needs of local residents.

3.3 PPA Workforce Learning and Development Subgroup (WLD)



The ethos of the Protecting People Angus Workforce Learning and Development subgroup continues to be to utilise nationally or regionally available resources wherever possible, enabling local resource to focus on providing specialist and bespoke learning, tailored to the needs of the multi-agency workforce.

Both the [PPA Learning and Development Framework](#) and the [PPA Learning and Development Newsletter](#) continue to be utilised as tools to make learning more readily available across the workforce.

A new [“Language Matters” resource](#) was developed for use across the workforce. The aim of this is to create a common language across the Angus workforce which supports the reduction of stigma, minimises sensationalism and supports individuals in a positive way. The resource highlights language which should be used and language which should be avoided. It will be updated six monthly to ensure it remains current and reflective of societal changes.

An evaluation process for all PPA learning has been developed and introduced. The process comprises of:

- An immediate evaluation, which is completed either at the end of the course or shortly thereafter. It evaluates the quality of the course and information shared.
- A longitudinal evaluation will also be conducted three months following each event. This focusses on gathering data on the impact of the learning from the event (i.e. how practice has changed, what the individual has done differently).

Outputs from the evaluations are considered by the subgroup on a rolling basis to identify any thematic trends and to respond to the learning needs of the local workforce.

There continues to be some concern about the capacity the multi-agency workforce has for undertaking learning and development whilst managing ever increasing workloads. Going forward, the subgroup will continue to look at how learning is made available to reduce barriers to access.

Adult Protection Day Events 2023

[Adult Protection Awareness Day](#) is held on 20th February each year. Over the last few years Angus have been proactive in engaging staff who work within adult protection through a series of events throughout the week before and after the awareness day.

In 2023 a special edition newsletter was released by the AAPC with all this adult protection. Sessions were also held with a variety of topics, including; Dementia meetings centres, Adult Concern's – Police Scotland Response, Financial Harm in Angus and Angus Council Tenancy Inspection Protocol.

3.4 Financial Harm

Angus was recognised for the multi-agency robust response to adult protection and financial harm locally. The [Care Inspectorate Joint Inspection of Adult Support and Protection Overview Report](#) highlighted key successes from across their inspection activity;

“SOUND PRACTICE ANGUS PARTNERSHIP

They developed helpful information and guidance for staff on dealing with financial harm. They put specific systems in place to tackle it. Thus, this partnership prevented financial harm occurring and stopped it when it did”.

Figure 4 : Age of those referred to the FAST

Age	Number of referrals in reporting period
Under 65	9
65-74	24
75-79	8
80-84	8
85 and over	11

40 of the 60 referrals made to the Financial Harm Support Team were from Police Scotland. Those in the 65-74 age group were the highest referral rate with 24 referrals made.

The Financial Harm Subgroup have begun to plan a conference for later in 2023, with a focus on financial harm and economic abuse as a form of domestic abuse.

1.5 Transitions

The Transitions Subgroup was formed to establish transition pathways and address issues for vulnerable young people where current pathways are not clear or readily accessible, as identified through gap analysis. The group previously undertook a comprehensive mapping exercise of what pathways, services and support are in place for young people in transition from childhood to adulthood. The information identified in the gap analysis highlighted the areas where current pathways were not clear or accessible. The priority for the Transitions Subgroup is to focus on addressing issues for young people who do not fit the current criteria or where there are deficits in the current pathways. There are several subgroups who are taking forward actions in relation to Substance Use, Vulnerable Young People, Additional Support Needs, EUPD and Autism.

The subgroup reports back to the AAPC on a six-monthly basis.

4. Conclusions and next steps

In conclusion, it has been another busy but successful year for the AAPC and member organisations.

As noted above, AAPC have identified priorities within the Strategic Plan that will continue to be worked towards during 2023-24.

Key areas for development in the next reporting period are:

- Service User Involvement and Participation
- Self-Evaluation and Continuous Improvement
- Implementing the Care Inspectorate Adult Protection Inspection Improvement Plan
- Continuing to progress actions from Angus Learning Reviews and learn from any other national reviews that are published
- The AAPC activity for 2023-24 will be reported as part of the 2022-24 AAPC Biennial report that is submitting to the Scottish Government. This will be available to in Autumn 2024
- Further develop strategic and workforce understanding and response to Self-Neglect and Hoarding
- Continue to schedule Networks of Support sessions on a six-monthly rolling programme

Appendix 1 - Agency Updates

i. Angus Health and Social Care Partnership (AHSCP)



The AHSCP operate a stand-alone Adult Protection Hub which offers an independent chairing facility via two Adult Protection Reviewing Officers, who have received extensive training and who are supported by an Administrative Assistant. This is in recognition of the importance of Adult Support and Protection (ASP) activity and reflective of the increase in adult protection activity experienced across the AHSCP. Additional Social Workers have also been appointed to the operational teams.

Quality Assurance of ASP practice within the AHSCP is provided through regular supervision of open ASP cases, which includes review of risk assessments, support and protection activity, protection plans and chronologies. Assurance is further provided via the case file audit programme and regular ASP meetings. A comprehensive audit tool and audit programme has been implemented across the AHSCP. Thematic audits are also planned to assess the quality of work in a specific area which may have been identified as the result of case file auditing or through other learning, self-evaluation, performance monitoring or service user feedback. The programme and tools are now being reviewed and refined following initial implementation.

Work is underway to enhance the role of the Social Work profession within AHSCP with a newly appointed Head of Service with an Executive Lead for Social Work and a drive to ensure that all teams delivering social work services have an appropriate number of qualified social work practitioners and managers in each team to deliver social work duties and appropriate professional supervision. Case Managers have recently been renamed Social Workers for those who are social work qualified and this has been well received by practitioners. It is anticipated that this will help with recruitment of social workers in to the AHSCP too.

ii. NHS Tayside



NHS Tayside has continued to invest in the Public Protection Team with the new addition of a Public Protection Quality Improvement Lead and a Public Protection Learning and Development Co-ordinator. This additional capacity will allow NHS Tayside to continue to lead and support a range of ASP activities including single and multiagency training and further develop and strengthen their governance, scrutiny and oversight arrangements.

They have also been progressing the implementation of the NHS Public Protection Accountability and Assurance Framework published in October 2022, which aims to guide Health Boards in the assessment of the adequacy and effectiveness of their public protection arrangements both at strategic and operational levels and ensure greater consistency in what children and young people, adults at risk of harm and families can expect in terms of support and protection from health services in all parts of Scotland.

iii. Angus Council Housing



Angus Council Housing have continued to support Learning Reviews in Angus and make service changes based on the recommendations to ensure adults living within their tenancies are protected from harm.

Homelessness Service

Homelessness is not a standalone issue and needs much more than a purely housing response. 'Hard Edges Scotland' brought together separate datasets to reveal how some harms interconnect in the lives of people in Scotland. It mapped the key drivers of severe and multiple deprivation – homelessness, domestic abuse, mental health, substance use, and offending.

It is recognised that both housing and homelessness support services have a role in preventing and responding to homelessness in Angus, however the teams currently work independently from each other and the roles and activities are not closely aligned. In response to this a new homelessness / housing options service has been established to sit alongside the homelessness support service within the Angus Health & Social Care Partnership (AHSCP) with the aim of making better use of resources to respond more effectively to homelessness and the additional homeless prevention requirements. The Homelessness, Prevention and Solutions Team will sit alongside other AHSCP services which will encourage better collaboration with other services, increase access to support for homeless households and help to deliver a multi-disciplinary approach to addressing homelessness in Angus. Work is currently ongoing with a phased approach to establish the service which it is anticipated will be fully implemented by October 2023. In phase one of the transfer, all applications from those experiencing violence or abuse within the household will be referred to the new Homelessness team to ensure consistency of service.

iv. Angus Independent Advocacy



Angus Independent Advocacy (AIA) continued to receive high number of referrals for Adult Protection related work during 2022-23

AIA worked with the Protecting People Angus team to progress work which began pre covid to strengthen the voice of lived experience within adult protection processes and at a strategic level. This included developing a video about human rights, and pack to support day to day practice regarding service user involvement. This work will develop further in 2023-24 with plans to hold events to ascertain how local people want to be involved with the work of the AAPC and wider PPA.

Some feedback received by the AIA service include:

"I felt more empowered to know my rights and share, even when that's unpopular with my workers" (Advocacy Partner)

"I have somewhere safe to live" (Advocacy Partner)

“He has helped me to explain things with the council and helped me to understand what is happening” (Citizen Advocacy Partner)

“You helped me to find my own voice. I knew you didn’t judge me because you’ve been where I have” (Peer Advocacy Partner)

v. Scottish Fire and Rescue Service (SFRS)



Safety. Teamwork. Respect. Innovation.

SFRS have continued to work alongside other multi-agency partners to ensure that adults within Angus are safe. This includes making AP referrals, carrying out home safety visits and being active members of the AAPC.

Risk Recognition Awareness

They continue to deliver risk recognition awareness to multi-agency front line staff to ensure that they are aware of what to look for and how to refer to SFRS for a home visit, and ensure that pathways have a joined-up approach both to AHASP and from SFRS.

Hoarding and Self Neglect

SFRS are fully embedded within the collaborative approach and response to hoarding in Angus, to ensure that as part of AAPC they work together in getting the right message across all social care partners to ensure the multi-agency workforce have an informed approach and understand around this, taking a person-centred approach to help individuals who hoard.

vi. Police Scotland



The dedicated Police Adult Protection Co-Ordinator for Angus continues to support partners through information sharing, participation and contribution

to ASP IRDs, including associated risk management and case conferences. The co-ordinator role has been integral to the delivery of adult protection across Angus.

They have developed and led training for the AHSCP, focusing on Police response to incidents in a care establishment and hospital settings, following on from concerns raised regarding roles and responsibilities and escalation protocol from the Large Scale Investigation (LSI). This work is overseen by the Detective Inspector for the Tayside Division Risk and Concern Hub, as core participant to the AAPC.

The national ASP Policy team continues to review findings and amend policy and processes as required.

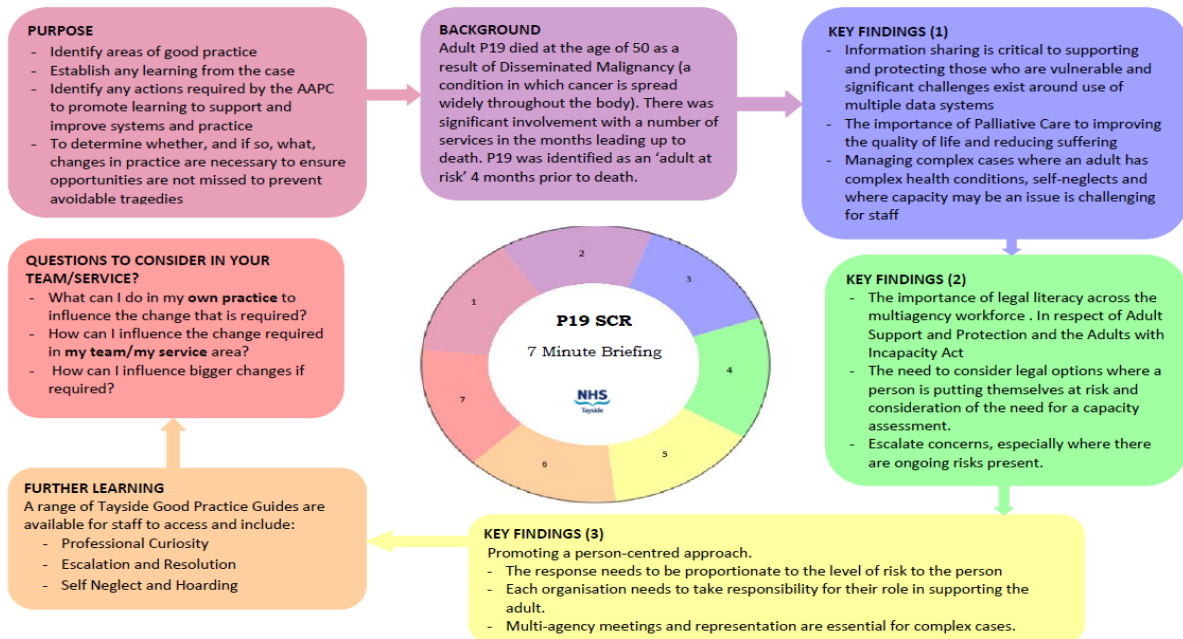
Development continues with training. Discussions have been held with national Detective training and a template of topics for inclusion devised.

ASP Policy will be delivering an ASP CPD day for police officers in August 2023.

Appendix 2 - Glossary of acronyms APC Annual report 2022-23

ACPC	Angus Child Protection Committee
AAPC	Angus Adult Protection Committee
ADP	Alcohol and Drug Partnership
AHSCP	Angus Health and Social Care Partnership
AIA	Angus Independent Advocacy
APC	Adult Protection Committee
AVAWP	Angus Violence Against Women Partnership
CLOG	Chairs and Lead Officers
COG	Angus Chief Officer Group
CP	Child Protection
ESG	Early Screening Group
FAST	Financial Abuse Support Team
FHSC	Financial Harm Sub Committee
ICR	Initial Case Review
IJB	Integrated Joint Board
IRD	Inter-Agency Referral Discussions
L&D	Learning and Development
LNA	Local Needs Analysis
LO	Lead Officers
MAPPA	Multi Agency Public Protection Arrangements
MARAC	Multi Agency Risk Assessment Conference
MATAC	Multi Agency Tasking and Coordination
NFA	No further action
NQSW	Newly Qualified Social Worker
PD	Practice Development Subgroup
PPA	Protecting People Angus
P&P Subgroup	Practice and Policy Subgroup
S&T	Safe and Together Model
SAS	Scottish Ambulance Service
SCR	Significant Case Review
SECI	Self-Evaluation and Continuous Improvement Subgroup
SFR	Scottish Fire and Rescue
SMART	Specific – Measurable – Attainable – Measurable – Time Bound
SSSC	Scottish Social Service Council
TIP	Trauma Informed Practice
VAWP	Violence Against Women Partnerships
VPD	Vulnerable Person Database
WLD	Workforce Learning and Development Subgroup

Appendix 3 – SCR P19 – 7 minute briefing



Learning Summary: P19 was an adult at risk who had an advanced bowel cancer and there is no one identifiable action that would have changed matters. However, the interconnection of diagnosis of bowel cancer, management of associated symptoms, capacity assessment, understanding the impact of alcohol use in identifying risk, delivering multiagency risk management plans together with P19 and information sharing all played a part on the overall experience and outcomes for P19. As such, the SCR was commissioned to identify opportunities for learning and sustainable change.
Add link to Full P19 Report