Rapid Rehousing Transition Plan 2022/23 – 2023/24

Action Plan July 2023 update (2023/24)

Outcome	Priorities	What actions are underway/planned?	Anticipated Completion Date	Indicators	Baseline 2017/18	2018/19	2019/20	2020/21	2021/22	2022/23
People who experience homelessness reach a settled housing outcome as quickly as possible	Increase focus on prevention to stop homelessness happening in the first place	Develop a youth homelessness strategy	31/12/2023	No of homeless applications made by 16-25 year olds	278	241	226	180	166	185
		Develop a policy with the aim to prevent homelessness arising from harassment or non-domestic violence, in line with the domestic abuse policy.	30/09/2023	No of homeless applications resulting from non-domestic violence or harassment	51	53	43	32	45	35
		Establish a system to monitor longer term housing outcomes for care leavers in Angus and make recommendations to address findings	Complete	No of homeless applications made by people who were looked after by the local authority more than 5 years	19	24	23	5	11	9
		Carry out a review of existing pathways and	Complete	No of homeless	117	102	90	27	50	68

Outcome	Priorities	What actions are underway/planned?	Anticipated Completion Date	Indicators	Baseline 2017/18	2018/19	2019/20	2020/21	2021/22	2022/23
		prevention and early intervention approaches, focussing on households who become homeless from existing accommodation.		applications where reason for homelessness was action by landlord / lender						
				% tenancies sustained for 12 months (existing tenants)	89.30%	85.59%	92.73%	93.55%	85.11%	87.80%
		Revise section 11 and eviction prevention pathways to ensure a coordinated approach to prevent homelessness at the earliest opportunity.	Complete	No of homeless applications where reason for homelessness was action by landlord / lender	117	102	90	27	50	68
				% tenancies sustained for 12 months (existing tenants)	89.30%	85.59%	92.73%	93.55%	85.11%	87.80%
		Continue to implement Hospital Discharge Fund	Ongoing	No of homeless applications made by	2	6	4	3	4	5

Outcome	Priorities	What actions are underway/planned?	Anticipated Completion Date	Indicators	Baseline 2017/18	2018/19	2019/20	2020/21	2021/22	2022/23
				property type – hospital						
		Review mediation and conflict resolution provision	31/12/2023	No of homeless applications where reason for homelessness is relationship breakdown / asked to leave (no violence /abuse)	258	269	270	230	250	281
		Review and implement a revised protocol for Angus prisoners in line with the SHORE standards	Complete	No of homeless applications made by property type – prison	29	21	26	19	9	18
		Review the delivery of services aimed at preventing homelessness for women and children experiencing domestic or sexual abuse in line with the recommendations from the Change, Justice,	Complete	No of homeless applications where reason for homelessness is relationship breakdown (violence /	129	105	97	79	66	70

Outcome	Priorities	What actions are underway/planned?	Anticipated Completion Date	Indicators	Baseline 2017/18	2018/19	2019/20	2020/21	2021/22	2022/23
		Fairness Report		abuse)						
		Complete a full evaluation the effectiveness of the domestic abuse policy, involving women with lived experience and other stakeholders.	31/03/2024	No of homeless applications where reason for homelessness is relationship breakdown (violence / abuse)	129	105	97	79	66	70
		Develop information and guidance materials for private tenants	Complete	No of homeless applications where reason for homelessness was action by landlord / lender	117	102	90	27	50	68
		Provide training and awareness raising on new tenancy regime and tenancy rights for Housing staff	Complete	No of homeless applications where reason for homelessnes	117	102	90	27	50	68

Outcome	Priorities	What actions are underway/planned?	Anticipated Completion Date	Indicators	Baseline 2017/18	2018/19	2019/20	2020/21	2021/22	2022/23
				s was action by landlord / lender						
		Create awareness of and make appropriate use of First-tier Tribunal referral powers, monitoring Angus cases considered by the First-tier tribunal	Complete	No of homeless applications where reason for homelessness was action by landlord / lender	117	102	90	27	50	68
		Raise awareness of Mortgage to Rent scheme	Complete	No of homeless applications where reason for homelessness was action by landlord / lender	117	102	90	27	50	68
		Renew focus on housing options advice as part of housing application and needs assessment and implement PREVENT 1	Complete	Number of homeless applications % of prevent	756	715	674	499	537	611

Outcome	Priorities	What actions are underway/planned?	Anticipated Completion Date	Indicators	Baseline 2017/18	2018/19	2019/20	2020/21	2021/22	2022/23
		guidance		cases where outcome is made homeless application	74%	64%	12%	17%	12%	9%
		Review roles and processes in housing teams in order to ensure early intervention to prevent homelessness	Complete	Number of homeless applications	756	715	674	499	537	611
				% of prevent cases where outcome is made homeless application	74%	64%	12%	17%	12%	9%
		Continuation of Tenant Hardship Fund/ introduction of Prevention Fund	Ongoing	No of homeless applications where reason for homelessness was action by landlord / lender	117	102	90	27	50	68
		Implementation of Housing Options service review proposals	31/10/2023	Number of homeless applications	756	715	674	499	537	611
				% of prevent cases where	74%	64%	12%	17%	12%	9%

Outcome	Priorities	What actions are underway/planned?	Anticipated Completion Date	Indicators	Baseline 2017/18	2018/19	2019/20	2020/21	2021/22	2022/23
				outcome is made homeless application						
		Complete a full evaluation of the Mediation and Conflict Resolution Service	Complete	No of homeless applications where reason for homelessness is relationship breakdown / asked to leave (no violence /abuse)	258	269	270	230	250	281
		Recruit two new officers to build engagement with landlords in Angus, support people to access the PRS and be a first point of contact for tenants and landlords to prevent homelessness from the PRS	Complete	No of homeless applications where reason for homelessness was action by landlord / lender	117	102	90	27	50	68
		Increase allocations to homeless households to reduce backlog of existing applications	31/3/2023	% of lets to homeless households	31%	35%	38%	41%	32%	39%

Outcome	Priorities	What actions are underway/planned?	Anticipated Completion Date	Indicators	Baseline 2017/18	2018/19	2019/20	2020/21	2021/22	2022/23
	Ensure households get through the homeless system faster	Review appointment system to ensure households who are homeless / at risk of homelessness receive necessary assistance at first point of contact	On Hold due to Systems Review	Case duration (homeless / potentially homeless) (weeks)	28.10	30.47	24.56	29.22	26.78	25.80
				Number of homeless applications	756	715	674	499	537	611
				Length of stay in temporary accommodation (days)	132	163	139	182	144	169
		Review households occupying temporary accommodation and convert to SST where appropriate	31/3/2024	No of households in temp accommodation at the end of each quarter	132	127	107	119	103	95
				Total temporary accommodation units	194	176	178	144	115	131
				Length of stay in temporary	132	163	139	182	144	169

Outcome	Priorities	What actions are underway/planned?	Anticipated Completion Date	Indicators	Baseline 2017/18	2018/19	2019/20	2020/21	2021/22	2022/23
				accommodation (days)						
		Work with other social housing providers to review rehousing processes to ensure homeless households, or those in greatest housing need are being housed as quickly as possible	Ongoing	Case duration (weeks)	28.10	30.47	24.56	29.22	26.78	25.80
				Length of stay in temporary accommodation (days)	132	163	139	182	144	169
		Work with revenues and benefits to review existing processes to ensure applications for DHP and SWF are streamlined in line with rapid rehousing objectives	Complete	Case duration (weeks)	28.10	30.47	24.56	29.22	26.78	25.80
				Length of stay in temporary accommodation (days)	132	163	139	182	144	169
				Percentage of new tenancies sustained for more than a year (Homeless People)	89.50%	83.40%	85.33%	83.46%	85.94%	86.07%

Outcome	Priorities	What actions are underway/planned?	Anticipated Completion Date	Indicators	Baseline 2017/18	2018/19	2019/20	2020/21	2021/22	2022/23
		Review the existing processes for the provision of furniture and goods to homeless households	31/12/2023	Case duration (weeks)	28.10	30.47	24.56	29.22	26.78	25.80
				Length of stay in temporary accommodation (days)	132	163	139	182	144	169
				Percentage of new tenancies sustained for more than a year (Homeless People)	89.50%	83.40%	85.33%	83.46%	85.94%	86.07%
		Implement online housing need and homeless assessment case management system	Cancelled due to systems review	Case duration (weeks)	28.10	30.47	24.56	29.22	26.78	25.80
				Length of stay in temporary accommodation (days)	132	163	139	182	144	169

Outcome	Priorities	What actions are underway/planned?	Anticipated Completion Date	Indicators	Baseline 2017/18	2018/19	2019/20	2020/21	2021/22	2022/23
		Implement the revised common allocations policy	Complete	% of lets to homeless households	31%	35%	38%	41%	32%	39%
		Review Common Allocations Policy	31/01/2024	% lets to homeless households	31%	35%	38%	41%	32%	39%
		Review nominations agreements with RSL partners	Complete	% lets to homeless households	31%	35%	38%	41%	32%	39%
	Ensure homeless households can access existing housing	Complete options appraisal to build on engagement with landlords and improve access to the PRS in Angus to prevent and respond to homelessness in Angus	Complete	Percentage of homeless assessments where outcome is the private rented tenancy	3.5%	3.5%	5.2%	3.6%	4.2%	5.6%
				Prevent outcome as a percentage of all outcomes (Private Rented)	0.4%	1.3%	2.3%	3.9%	1.1%	3.9%
		Develop a Rent Deposit Scheme	Complete	Percentage of homeless assessments where outcome is the private	3.5%	3.5%	5.2%	3.6%	4.2%	5.6%

Outcome	Priorities	What actions are underway/planned?	Anticipated Completion Date	Indicators	Baseline 2017/18	2018/19	2019/20	2020/21	2021/22	2022/23
				rented tenancy						
				Prevent outcome as a percentage of all outcomes (Private Rented)	0.4%	1.3%	2.3%	3.9%	1.1%	3.9%
		Examine the need/demand for a flat sharing project to assist private owners with renting a room; (develop & implement initiative where appropriate)	Complete	Percentage of homeless assessments where outcome is the private rented tenancy	3.5%	3.5%	5.2%	3.6%	4.2%	5.6%
				Prevent outcome as a percentage of all outcomes (Private Rented)	0.4%	1.3%	2.3%	3.9%	1.1%	3.9%
		Review the Private Rented Sector access schemes and explore other potential incentives for landlords	31/12/2023	Percentage of homeless assessments where outcome is	3.5%	3.5%	5.2%	3.6%	4.2%	5.6%

Outcome	Priorities	What actions are underway/planned?	Anticipated Completion Date	Indicators	Baseline 2017/18	2018/19	2019/20	2020/21	2021/22	2022/23
		to help people in housing need.		the private rented tenancy						
				Prevent outcome as a percentage of all outcomes (Private Rented)	0.4%	1.3%	2.3%	3.9%	1.1%	3.9%
		Extend CBL to include PRS lets	On hold	Percentage of homeless assessments where outcome is the private rented tenancy	3.5%	3.5%	5.2%	3.6%	4.2%	5.6%
				Prevent outcome as a percentage of all outcomes (Private Rented)	0.4%	1.3%	2.3%	3.9%	1.1%	3.9%
		Review empty homes initiatives to increase PRS lets to homeless households	Complete	Percentage of homeless assessments where	3.5%	3.5%	5.2%	3.6%	4.2%	5.6%

Outcome	Priorities	What actions are underway/planned?	Anticipated Completion Date	Indicators	Baseline 2017/18	2018/19	2019/20	2020/21	2021/22	2022/23
				outcome is the private rented tenancy						
				Prevent outcome as a percentage of all outcomes (Private Rented)	0.4%	1.3%	2.3%	3.9%	1.1%	3.9%
	Ensure homeless households can access the right type of support	Review outcomes from support provision and where appropriate make recommendations to address the findings	Complete	Percentage of new tenancies sustained for more than a year (Homeless People)	89.50%	83.40%	85.33%	83.46%	85.94%	86.07%
		Embed a housing support, person centred, trauma informed culture within the homelessness and housing service	31/3/2024	Number of homeless applications	756	715	674	499	537	611
				% of prevent cases where outcome is made homeless application	74%	64%	12%	17%	12%	9%

Outcome	Priorities	What actions are underway/planned?	Anticipated Completion Date	Indicators	Baseline 2017/18	2018/19	2019/20	2020/21	2021/22	2022/23
		Review supported homeless accommodation provision in Angus progressing towards smaller, specialist units within a psychologically informed environment	31/03/2024							
		Implement Housing First initiative in Angus	Complete	Total current housing first provision	0	0	0	12	16	14
47	Increase affordable housing supply to meet needs of homeless households	Deliver 120 new affordable homes per annum through the Affordable Housing Supply Programme and other non-grant funded initiatives	31/03/2024	No of affordable homes delivered	95	128	92	141	150	47
		Include analysis of current and projected homeless need in HMA profiles	Complete	% of lets to homeless households	31%	35%	38%	41%	32%	39%
		Set supply targets in LHS/ SHIP to meet identified homeless need	Complete	% of lets to homeless households	31%	35%	38%	41%	32%	39%