



ANGUS INTEGRATION JOINT BOARD

18 DECEMBER 2024

CHIEF OFFICER UPDATE

REPORT BY JILLIAN GALLOWAY, CHIEF OFFICER

1 ABSTRACT

The purpose of this report is to provide Angus Integration Joint Board with a This report provides an update to Angus Integration Joint Board (IJB) on behalf of the Chief Officer on items that do not merit a full report, but the Board may wish to note. The report summarises a range of work being taken forward, taking a collaborative and strategic approach, aimed to continue to address a variety of issues facing Angus Health and Social Care Partnership (AHSCP) and improve outcomes for service users and carers in Angus. The report also includes information in relation to a range of policy updates. Topics covered in the report include:

- Delays in transfers of care
- Unmet need – update
- Staff Partnership update
- Adult Support and Protection - Celebrating Success
- National Care Service Update
- Annat Bank Practice
- Barriers to accessing leisure facilities – enquiry follow-up
- Carers Act monies – follow-up meeting
- NHS Tayside Celebrating Success
- Service Review

2 RECOMMENDATION

It is recommended that Angus Integration Joint Board notes the update provided within this report.

3 BACKGROUND AND CURRENT POSITION

Delays in transfers of care

As at 03/12/2024 there were 13 delays, plus 6 LD delays - Total delays in transfer of care: 19

Classification	Number delayed
Ninewells	4
Royal Victoria Hospital	0
Angus Community Hospitals	6
Psychiatry of Old Age	1
General Adult Psychiatry/Angus Integrated Drug and Alcohol Recovery Service	0
Murray Royal	2
Learning Disability	6

Unmet need

As of the week commencing 26th November 2024, there were 298 people with 841 hours of unmet need across Angus.

This number has remained reasonably static over the past 2 months. The vast majority of the unmet need hours exist in the community for older people. Whilst the number has remained static, there has been significant increased pressure to support hospital discharges, resulting in a huge increase in the work of our Enablement Response Team (ERT) to support individuals at home following discharge. To support this challenge going forward, AHSCP are recruiting 10 additional ERT staff to increase the capacity of the workforce. We have also increased provider capacity through recent tendering work and are actively contributing to recruitment events to increase the visibility of Care at Home recruitment. The service is also continuing to progress the PinPoint system that will be used by providers to ensure the most efficient and effective approaches to providing care across Angus are actioned, that will help in reducing the unmet need in the community.

Staff Partnership update

Angus Staff Partnership Forum meets bi-monthly and is co-chaired by Head of Community Health and Care Services (Lead for Workforce) and Angus HSCP Staff side representative. There is a strong attendance from Senior Managers, Professional Leads, Staffside (NHS Unions) and Trade Unions and NHS Tayside and Angus Council HR. A variety of topics are discussed at each meeting and guest speakers attend. There are standing items including updates from Staffside and an overview from AHSCP, Imatter reports (which is a staff survey that is done annually and a workplan is developed to address this) our financial position, workforce (including health and wellbeing, sickness absence and whistleblowing). Updates from NHS Tayside and Angus Council HR in terms of Once for Scotland and HR Policies.

A new Partnership Working in NHS Tayside - a guide for staff and managers was launched at a recent Staff Partnership Conference that was held at Invercarse Hotel, Dundee on 1 October 2024. This guide outlines the partnership working approach to employee relations within NHS Scotland and how this is delivered across NHS Tayside. At this conference AHSCP confirmed our commitment to partnership working and the partnership promise which outlines five steps to ensure that we all stay positive as we work together. We have an event planned for February 2025 when we are planning to further develop our partnership working across AHSCP.

Adult Support and Protection - Celebrating Success

AHSCP hosted the fourth Celebrating Success event on the 27th November. 27 staff attended the event in Angus House, and for the first time we had a mix of managers and frontline staff. The event exists to celebrate good work being undertaken in respect to Adult Support and Protection and provides an opportunity for staff to reflect, discuss and express their views and ideas for future topics of discussion. The session covered our completed Adult Protection Improvement Plan, the completed Adults with Incapacity (AWI) Internal Audit (in which substantial assurance was received), followed by a discussion on best practice examples in AWI. We then had a presentation on Financial Harm and the role of the Office of the Public Guardian and again some good discussion followed. Staff feedback from the session was extremely positive, with the next session planned for May 2025 in which we will take the views from staff who attended the session to form the agenda for May.

National Care Service Update

Maree Todd MSP issued a letter on 14 November 2024 to advise that whilst the Scottish Government remains committed to the plan for a National Care Service, they wish to take further time to fully reflect the views on the approach to Stage 2 of the National Care Service (Scotland) Bill, and plan to address issues that have been raised. New Stage 2 dates are to be agreed in 2025.

Annat Bank Practice

Following a successful tender process, DNBGP will take over Annat Bank Practice from 2 December 2024. This was supported and approved by both the Angus Integration Joint Board and NHS Tayside on 7 November 2024. DNBGP is a team of GPs from a long-established central Aberdeen GP training practice who will rebrand the practice as Annat Health Centre. People currently registered with the Practice have received a letter to provide them with an update and advising them that they do not need to take any action.

They will automatically be registered with the new practice and looked after by the new GPs, Dr Bhadrashetty, Dr Chirambasukwa and Dr Jayappa. The new GPs will also be working alongside previous members of the Annat Bank Practice team.

Barriers to accessing leisure facilities – enquiry follow-up

Following an enquiry made at the October IJB regarding barriers to accessing leisure facilities, ANGUSalive have provided feedback regarding misuse of parking bays, changing facilities, swimming pool temperatures and availability of space. This information has been shared with relevant IJB members.

Carers Act Monies – follow up meeting

David McKenzie, IJB Unpaid Carers Representative met with AHSCP officers to discuss Carers Act monies spend. Assurance was provided regarding the allocation of funding. There was an acknowledgement that improvements require to be made around the recording and extraction of carer budget allocations and there was a commitment to explore and address this. The detail of progress made will be presented within the Carers Strategy Annual Update as per IJB workplan.

NHS Tayside Celebrating Success Events

During week beginning 11 November 2024, NHS Tayside held a series of events across Tayside displaying posters which shared the wide-range of work taking place across Tayside. Seven posters were displayed about AHSCP specific service areas:

- Angus Macmillan Nurses Vision Project.
- The path to better ageing (all about ageing well in Angus and living better for longer)
- Improving physical health for people who live with severe mental illness within Angus Communities.
- Looking after us (Emotional PPE)
- Scaling up physical activity in Angus for older adults and people with long-term health conditions.
- Angus Falls Reduction Safer Mobility Service Review.
- Lifestyle Management Courses in Angus- Evie Anderson.

Two posters were displayed relating areas which Angus IJB have a lead partner responsibility:

- When ye ken ye ken AAC (focusing on celebrating augmentative and alternative communication)
- Celebrating 20 years of Out of Hours (OOH).

The posters about scaling up physical activity and OOH have been selected to discuss with NHS Tayside Board members on 12 December 2024.

Service Review

A variety of unprecedented pressures has impacted on our ability to progress with the AHSCP Service Review in the way we had originally intended. Following discussions with the Service Review Steering Group and Review Team, including Staff Partnership, Trade Unions and Human Resources, the AHSCP Executive Management Team have taken the decision to pause the Service Review to allow time for the outcome of an ongoing consultation with service users and patients to be concluded. The Steering Group will reconvene in March 2025 to consider the feedback and decide the next steps for the Service Review.

REPORT AUTHOR: Jillian Galloway, Chief Officer

EMAIL DETAILS: tay.angushscp@nhs.scot