



AGENDA ITEM NO 14

REPORT NO IJB 10/25

ANGUS INTEGRATION JOINT BOARD

26 FEBRUARY 2025

HOMELESS SUPPORTED ACCOMMODATION REVIEW

REPORT BY JILLIAN GALLOWAY, CHIEF OFFICER

1. ABSTRACT

This purpose of this report is to provide Angus Integration Joint Board with an update on the progress made in relation to the Homeless Supported Accommodation review.

2. ALIGNMENT TO THE STRATEGIC PLAN

This report contributes to the following strategic priorities in the Angus IJB Strategic Commissioning Plan: -

- Priority 1 - Prevention and Proactive Care.
- Priority 2 - Care Closer to Home.
- Priority 3 - Mental Health & Wellbeing and Substance Use.

3. RECOMMENDATIONS

It is recommended that the Integration Joint Board: -

- (i) Consider the contents of this Report;
- (ii) Acknowledge the progress ongoing and support planned development work in respect of the review of Homeless Supported Accommodation; and
- (iii) Recognise this development will be a comprehensive programme of work and request the Chief Officer to bring back a further paper to the IJB detailing proposed plans for supported accommodation in August 2025.

4. BACKGROUND

Suitable accommodation has a crucial role to play in improving the health and wellbeing outcomes for individuals and families across Angus. The provision of good quality, affordable accommodation in the right place with the right support is crucial in enabling people to live longer healthy lives. Appropriate housing has both a preventative and an enabling role to play in improving outcomes, complimenting the aims of the Strategic Commissioning Plan (SCP) to ensure that there is adequate provision of housing and appropriate needs-led support for those who need it.

The Angus Council Rapid Rehousing Transitions Plan (RRTP) 2019/20-2023/24 details the steps to achieve the goal that people who experience homelessness reach a settled housing option as quickly as possible by;

- Increasing the focus on prevention to stop homelessness happening in the first place;
- Ensuring households get through the homeless system faster;
- Ensuring homeless households can access existing housing;

- Ensuring homeless households can access the right type of support at the right time;
- Increasing affordable housing supply to meet needs of homeless households.

A rapid rehousing approach sees a shift away from a culture of 'tenancy readiness'. Where independent living within the community is not possible or preferable and where residential or supported accommodation is the preferred housing option, the RRTP advises that this should be small and highly specialist supported provision.

There are currently two AHSCP run supported accommodation provisions within Angus, Cliffview Court, Arbroath and Chapel bond, Montrose. In addition to AHSCP specialist supported accommodation, Angus Council has Service Level Agreements with Hillcrest Housing Association and Gowrie Care Ltd to provide supported homeless accommodation at Glenmoy Terrace, Forfar and North Grimsby, Arbroath.

Cliffview Court provides 12 units of supported accommodation and Chapel Bond in Montrose consists of 4 accommodation units leased from Caledonian Housing, 3 of these units offer tenant supported accommodation, and the fourth unit is the staff base. The model of supported accommodation provided at both Cliffview Court, Arbroath and Chapel bond, Montrose was reviewed in 2017, in line with the vision of Rapid Rehousing, to provide specialist support for people with severe and enduring mental health difficulties as well as other co-morbidities to stabilise their lives, aid recovery and to encourage more independent living. The review envisaged that some individuals would be enabled to move on into their own tenancies within the community with appropriate support. Since 2017 there has been 1 vacancy within these units.

Glenmoy Terrace, Forfar provides 7 units of temporary supported homeless accommodation for adults (aged 16 and over) and families who have been assessed as homeless by Angus Council and who require temporary accommodation and planned support.

North Grimsby, Arbroath provides 16 units of supported accommodation, one of which is available as direct access accommodation for adults (aged 16 and over) who have been assessed as homeless by Angus Council and who require temporary accommodation and planned support.

An action within the 2023/24 RRTP Action Plan was to 'review supported homeless accommodation provision in Angus progressing towards smaller, specialist units within a psychologically informed environment'.

In September 2024 the Scottish Government published Homelessness in Scotland: 2023-24. The report provides information about households assessed as homeless compared to all households, by local authority: 2023- 24. Angus sits within the lower quartile with less than 100 households per 10,000 assessed as homeless. Whilst the numbers of homeless applications have reduced there has been a significant increase in demand for an intervention from our Homeless Prevention & Solutions Team, particularly in prevention.

In 2024, 1257 contacts were made from the public looking for advice, assistance and an intervention. Only four out of the last twelve months saw numbers below one hundred, this workload is spread over five Case Managers.

The Homeless Prevention and Support Teams are working closely with Angus Council to attempt to reduce the length of time people are residing in temporary accommodation. It should be acknowledged however, that there is a deficit of suitable permanent accommodation across Angus; many applicants require 1 bed accommodation. This situation can result in longer stays in temporary accommodation and an increase in people being placed in B&B accommodation for extended periods of time. These extended placements are placing a significant pressure on the HPST service and budgets, the Homeless Person Unsuitable Accommodation order states that the maximum number of days that local authorities can use unsuitable accommodation for any homeless person is 7 days the majority of all unsuitable accommodation placements in Angus breach this order. In addition the deficit of suitable permanent accommodation impacts on the ability for people to move on from supported accommodation.

5. CURRENT POSITION

The review of homeless supported accommodation commenced in February 2024. As part of the initial scoping of the review it was identified that it would be beneficial to consider the models of supported accommodation being used by other service areas within Angus Health and Social Care Partnership. The review group was widened to include representation from each service area within the Partnership. The initial stages of the review focussed on understanding the models of accommodation and care which exist currently, including an understanding of the finance and commissioning models. The group conducted an exercise to identify current demand and future demand projections for each service area.

Due to staffing resource changes the review was paused in September 2024. A new staffing resource has been identified to provide planning support for this review, and it is due to recommence in February 2025.

6. PROPOSALS

AHSCP will recommence the review of homeless supported accommodation with a view to considering whether the existing provision is adequate to meet the needs of individuals where independent living within the community is not possible or preferable for whatever reason (safety, risk to self or others, choice) and where residential or supported accommodation is the preferred housing option. The review may include developing a proposed model for future delivery of homeless supported accommodation. Any proposal will include consideration of existing supported accommodation models within other service areas to identify areas of good practise or key learning and will be deliverable within existing resources.

The review will also provide assurance that the principals of rapid rehousing are being applied across all supported accommodation units within the Partnership.

AHSCP will maintain strong collaborative partnerships with the housing sector and actively engage with the newly established Housing Committee to enhance coordination and cooperation

7. FINANCIAL IMPLICATIONS

There are no direct financial implications arising from the recommendations of this report. Any future financial impact will be dependent on the outcome of the Homeless Supported Accommodation review and will be the subject of further updates to AIJB in due course. The review will be undertaken in the context of the IJB's overall long-term financial position and outcomes will be deliverable within existing resources.

8. RISK MANAGEMENT

Although there is no specific risk identified, the completion of this review is an action within the Strategic Commissioning Plan (SCP) and as such the completion of this review forms part of the requirement to deliver on the SCP. It should be noted that there may be potential contract management implications from this review.

Risk Description	Failure to deliver the ambitions of the Angus Integration Joint Board's Strategic Commissioning Plan 2023 - 2026
Risk Category	Quality (of care) /Clinical
Inherent Risk Level	Likelihood 5 x Consequence 5 = 25 (very high-risk level).
Mitigating Actions	<ul style="list-style-type: none">Strategic Planning Group – overseeing the delivery of the Strategic Commissioning PlanWorkforce Steering Group - identifying mitigating strategies and actions relating to workforceStrategic Delivery Group and Performance Steering Group – overseeing the delivery of all priorities ensuring they are on target and make a positive impact on national indicators and local performance indicators. Plans: <ul style="list-style-type: none">Strategic Financial PlansStrategic Delivery Plan

Residual Risk Level	Likelihood 5 x Consequence 4 = 20 (very high-risk level).
Planned Risk Level	Likelihood 3 x Consequence 4 = 12 (high risk)
Approval Recommendation	Even with the progression of all agreed actions, this risk remains high. Scheduled reporting and monitoring will continue alongside the further development of risk mitigation actions.

9. PUBLIC HEALTH IMPLICATIONS

A Health Impact screening assessment has been completed and a full assessment is required. This will be completed as the review develops and any public health implications will be subject to further updates to AIJB in due course.

10. CLIMATE SUSTAINABILITY IMPLICATIONS

A Climate Sustainability screening assessment has been completed and a full assessment is required. This will be completed as the review develops and any climate sustainability implications will be subject to further updates to AIJB in due course.

11. EQUALITY IMPACT ASSESSMENT, CHILDREN'S RIGHTS AND FAIRER SCOTLAND DUTY

A combined Equality Impact Screening Assessment has been carried out and a full assessment is required. This will be progressed once the review recommences, and the full Combined Impact Assessment will be presented to AIJB in due course.

12. DIRECTIONS

The Integration Joint Board requires a mechanism to action its strategic commissioning plans and this is provided for in Section 26 to 28 of the Public Bodies (Joint Working) (Scotland) Act 2014. This mechanism takes the form of binding directions from the Integration Joint Board to one or both of Angus Council and NHS Tayside.

Direction Required to Angus Council, NHS Tayside or Both	Direction to:	
	No Direction Required	X
	Angus Council	
	NHS Tayside	
	Angus Council and NHS Tayside	

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