



AGENDA ITEM NO 6

REPORT NO IJB 02/25

ANGUS INTEGRATION JOINT BOARD

26 FEBRUARY 2025

CHIEF OFFICER UPDATE

REPORT BY JILLIAN GALLOWAY, CHIEF OFFICER

1. ABSTRACT

This report provides an update to Angus Integration Joint Board (IJB) on behalf of the Chief Officer on items that do not merit a full report, but the Board may wish to note. The report summarises a range of work being taken forward, taking a collaborative and strategic approach, aimed to continue to address a variety of issues facing Angus Health and Social Care Partnership (AHSCP) and improve outcomes for service users and carers in Angus. The report also includes information in relation to a range of policy updates. Topics covered in the report include:

- Delay in transfers of care
- Unmet need update
- Strategic Planning Group
- Adult Support and Protection
- Rapid Rehousing
- National Care Service
- NHS in Scotland 2024: Finance and performance
- Equality and Human Rights Commission (EHRC) correspondence
- Prisoners (Early Release) (Scotland) Bill
- Getting it Right for Everyone (GIRFE) Team Around the Person Toolkit
- Healthcare Improvement Scotland (HIS): Ageing and Frailty Standards
- Charter of Rights for People Affected by Substance Use
- Annual Health Checks for People aged 16+ with Learning Disabilities
- Allied Health Professional (AHP) UK Public Health Strategic Framework
- Tommy Whitelaw 'What Matters to you' update
- Heads of Service portfolios
- NHS Tayside Star Awards
- Storm Éowyn response
- Visit from HRH Prince of Wales

2. RECOMMENDATION

It is recommended that the Integration Joint Board note the update provided within this report.

3. BACKGROUND AND CURRENT POSITION

3.1 Delay in transfers of care

As at 12/02/2025 there were 14 delays & (plus 6 LD) - Total delays in transfers of care: 20

Classification	Number delayed
Ninewells	3
Royal Victoria Hospital	3
Angus Community Hospitals	7
Psychiatry of Old Age	0
General Adult Psychiatry/Angus Integrated Drug and Alcohol Recovery Service	0
Murray Royal	1
Learning Disability	6

3.2 Unmet need

The level of unmet need across AHSCP continues to be reported monthly to Scottish Government as part of the national dataset. As of the week commencing 24 January 2025, the numbers reported were 286 people with 585 hours of unmet need – a reduction in care at home hours from the last Chief Officer update to IJB, albeit with a slight increase in the number of people waiting for care at home. The reason for this reduction in unmet need hours is due to several factors. Three Care at Home providers have expanded their service provision in Angus, allowing an increase in packages being picked up. This is excellent news following a successful tendering exercise to expand provision. However, there has also been an error in data reporting of approximately 100 hours of unmet need. This is due to a change in data reporting as AHSCP starts to implement a new system called 'Angus Care Locator' – previously referred to as PinPoint. This reporting issue is now identified and being rectified. The levels of unmet need continue to range from low to critical and the Services continue to prioritise resources to those with the greatest need. In Angus there are 642 service users residing in care or nursing homes for older people and 95 placements for those with a Learning or Physical Disability. There are currently 23 beds available across Care and Nursing homes in Angus.

3.3 Strategic Planning Group

The Strategic Planning Group (SPG) convened on 29 January 2025 and held a briefing session with members which focused on strategic financial planning, progress with delivery against the Strategic Delivery Plan and the requirement to review the current Strategic Commissioning Plan in line with our statutory duties. The next meeting of the SPG will be held on 26 March 2025.

3.4 Adult Support and Protection

The Care Inspectorate launched the Adult Support and Protection (ASP) Phase 2 workstream 4 on the 24 January 2025

- AHSCP has been successfully chosen as a Partnership who has evidenced innovative practice within ASP and as such will undertake a Supported Self Evaluation of ASP practice in regards to the new Care Inspectorate Quality Indicators, specifically indicator 5.7: "Effective Support and early intervention for adults with escalating risks for whom a straightforward application of the three point criteria is difficult to apply". Angus will be working alongside H&SCP in Perth and Kinross, Dundee and Moray as this work is taken forward.
- AHSCP Lead Social Work Professional, John Cooper, is leading this work for Angus alongside colleagues from Health, Police Scotland and the Care Inspectorate.
- Timescales for the Supported Self Evaluation are roughly as follows: Phase 1 Planning engagement and methodology (January – April), Phase 2 Collaborative evidence gathering and analysis (May-June) and Phase 3 – reporting (July).
- The final report for AHSCP will be presented to Protecting People Angus Strategic Committee before being presented at Angus Chief Officer Group.
- The Care Inspectorate aim for National publication late summer 2025

3.5 Rapid Rehousing

Angus Council Housing Committee has set its Terms of Reference and has met for the first time in January 2025. AHSCP and Angus Council Officers have discussed the current reporting arrangements of the Angus Council RRTP. Whilst Homeless Support Services sit within the remit of AHSCP, the remit of the RRTP is significantly broader and IJB may wish to consider whether the newly formed Angus Council Housing Committee is the more suitable Committee structure to report to with input from AHSCP in respect to the Homelessness Support Service role and the outcome of the Supported Accommodation Review.

3.6 National Care Service

Maree Todd, MSP, Minister for Social Care, Mental Wellbeing and Sport, delivered a statement to Parliament on 23rd January 2025 on changes to the National Care Service Bill. Ms Todd advised that the proposed policy to set up a National Board enshrined by law has been changed to that of a non-statutory Advisory Board. This board will be made up of people with lived experience of accessing care, social care workforce, care providers, trade unions, NHS and Local Authorities. The Board will seek to provide guidance to care services and help shape improvement across the sector. Despite the change, Ms Todd advised that the Scottish Government remains committed to a National Care Service with remained focus on bringing reform to information records, standards, procurement, Anne's Law and the right for breaks for unpaid carers.

3.7 NHS in Scotland 2024: Finance and performance

On 3 December 2024 Audit Scotland published [NHS in Scotland 2024: Finance and performance](#). It is noted that this report was developed and published prior to the Scottish Government's announcement of the draft budget for 2025/26. The report assesses the financial and operational performance of Scotland's NHS in 2023/24 and highlights the urgent need for transformative reforms in the delivery of healthcare services. The report indicates the current model of healthcare delivery is unsustainable, risking both financial viability and quality of care. It also notes that health spending continued dominance in the budget threatens funding for other critical public services.

The report sets out the system pressures and the effect on the financial and non-financial performance of boards. Accounting for approximately 40% of the Scottish budget, increased funding is largely used to cover pay commitments and inflationary pressures. The report sets out the need for an increased and ongoing focus on improving the health of Scotland's people to reduce the pressures on the NHS. Without reforms, the gap between demand for health services and capacity to deliver them will widen, worsening health outcomes.

3.8 Equality and Human Rights Commission (EHRC) correspondence

The Equality and Human Rights Commission (EHRC) is the regulator for the Public Sector Equality Duty (PSED) and have been working with Integration Joint Boards since 2022 to improve the sector's compliance and practice in this area. In June 2024 the EHRC confirmed that AHSCP are fully compliant with the legislation.

In October 2024, the EHRC wrote to all Chief Officers to advise of planned compliance assessments that will take place in February 2025.

The Commission will be looking at our website for up-to-date documentation on the following PSED requirements:

- A set of equality outcomes published within the last 4 years
- A report on progress on achieving equality outcomes from within the last 2 years
- A report on how the IJB mainstreams equality into its business and activities from within the last 2 years.
- Any equality impact assessments of new or revised policies and practices you have published since 1 April 2023.

An update on the findings of the compliance work will be reported to the IJB when this is received.

3.9 Prisoners (Early Release) (Scotland) Bill

The [Prisoners \(Early Release\) \(Scotland\) Bill](#) was passed by the Scottish Parliament on 26 November 2024. The core provisions within this Bill will change the release point for offenders serving sentences of less than four years from 50% of their sentence to 40%. The Bill also includes powers for Ministers to change the point of release under licence conditions for prisoners serving sentences of four years or more. There will be no change to the release point for prisoners serving sentences for domestic abuse or sexual offences. The change could be implemented from February 2025 for prisoners already serving short-term sentences. The Scottish Prison Service will manage the initial releases in three tranches over six weeks. AHSCP are working closely with the Angus Community Justice Partnership regarding the prison early release programme. Services are notified of potential liberation dates for individuals and their health and social care needs. Currently the numbers are so low that it is unlikely to cause significant impact to Angus services. Information for victims will continue to be available through the Victim Notification and Victim Information Schemes, and the Scottish Government will continue to work closely with victim support organisations.

3.10 Getting it Right for Everyone (GIRFE) Team Around the Person Toolkit

In December 2024, Chief Officers and Chief Executives received the GIRFE Team Around the Person Toolkit. GIRFE is a multi-agency approach to health, social work, and social care support and services from young adulthood to end of life care. GIRFE intends to shape the design and delivery of health and social care services, ensuring that people's needs are met. It is about providing a more personalised way to access help and support when it is needed. The ambition of GIRFE is to place the person at the centre of all the decision making that affects them, with a joined-up consistent approach regardless of the support needed at any stage of life.

The tools within the toolkit have been informed by and designed with people with lived experience of the health and social care system, and aims to support the implementation of a more person-centred, consistent, individualised approach to health and social care support. The toolkit will be updated iteratively as GIRFE draft tools are tested and implemented across Scotland. Within Angus, we will explore where the GIRFE tools align with current initiatives and identify additional opportunities to embed the GIRFE principles into our health and social care pathways.

3.11 Healthcare Improvement Scotland (HIS): Ageing and Frailty Standards

On 20 November 2024, HIS published [Standards for Ageing and Frailty in Scotland](#). These standards replace the previous Care of Older People in Hospital Standards (COPAH) HIS 2015 and they combine and build on many aspects of the previous standards. The 11 new standards draw on current evidence from improvement work; lived experience; best practice and stakeholder recommendations. The previous 16 standards were designed for acute health bedded areas however the new standards are designed to be implemented in any setting where older people living with frailty receive health and social care.

HIS will provide a generic self-evaluation template early 2025 which can be altered locally for services' specific requirements i.e. acute inpatient, community nursing, mental health services, social care etc.

The implementation of the standards will be monitored via the AHSCP Clinical Care and Professional Governance Group via service assurance reports, where all members of the multi-disciplinary and professional teams contribute. In addition, AHSCP support the Tayside Ageing and Frailty Board and have the Nurse Consultant for Older People in attendance at our CCPG to support discussions.

3.12 Charter of Rights for People Affected by Substance Use

The National Collaborative [Charter of Rights for People Affected by Substance Use](#) was launched on December 11 2024. The National Collaborative is a lived and living experience collaborative founded in January 2022. It is facilitated by the ALLIANCE, supported by the Scottish Government's Drug Policy Division, and independently chaired by Professor Alan Millar.

The National Collaborative recruited a Change Team of people with lived and living experience of substance use to co-design a draft Charter of Rights for people affected by substance use and develop a draft Implementation Framework and Toolkit

The Charter, which promotes adopting the FAIR (Facts, Analysis, Identification & Review) model for the application of a human rights-based approach, outlines seven key rights that individuals felt were essential when accessing a range of alcohol and substance use support services. The accompanying Charter Toolkit provides a guide for how these rights should be met in practice.

Substance Use services across AHSCP are starting to utilise the FAIR assessment process as part of the Medical Assisted Treatment (MAT) standard evaluation process. Currently there is a request to submit at least two FAIR assessments for MAT 6-10. Discussions are taking place as to how best to achieve this as the principle is overarching around the right to the highest attainable standard of physical and mental health.

3.13 Annual Health Checks for People aged 16+ with Learning Disabilities

On 29 January 2025, Maree Todd, Minister for Social Care, Mental Wellbeing and Sport, wrote to NHS Health Boards about the implementation of Annual Health Checks (AHC) for People aged 16+ with learning disabilities (LD). In January 2023, Scottish Ministers issued Directions requiring all territorial Health Boards to implement AHC by 31 March 2024.

Significant progress has been made with the development a workable review document in an interactive format ([here](#)). The LD check will now be read coded into the GP records automatically and/or can be emailed to a clinical inbox. Work is ongoing to design a process with GP practices and the LD service to confirm everyone with LD and code them which will be completed by 31 March 2025. The next step will be to consider what the delivery model will be across the population for the AHC. This will need to consider models both those not known to the specialist services and those who are.

3.14 Allied Health Professional (AHP) UK Public Health Strategic Framework

The [AHP UK Public Health Strategic Framework](#) was launched on 22 January 2025. The framework was developed collaboratively, including input from the Scottish Government and the diverse professional groups that make up AHPs. This framework shows both the progress made since 2019 and the work that needs to be done to support AHPs to be at the forefront of prevention over the next five years.

3.15 Tommy Whitelaw 'What Matters to you' – Update

Working with Tommy Whitelaw, National Lead for Person Centred Care, we continue to promote the 'What Matters to You' approach across AHSCP and our partner agencies.

Since September 2024:

- 12 days with Tommy Whitelaw
- 38 sessions delivered across 25 venues
- 435 attendees
- 34 'What Matters to you' Ambassadors signed up to support the promotion the 'what matters approach across Angus.

Feedback has been very positive, for example:

- "Great session yesterday. Good to have you in Angus inspiring us all"
- "A very inspiring and thought-provoking session on how we can make our workplace a kinder and more compassionate place"
- "Best training I've ever attended. Touched my heart"

Sessions continue to be arranged and IJB members are encouraged to attend.

3.16 Heads of Service portfolios

The Executive Management Team has undertaken a review of the portfolios for the Heads of Health and Community Care Services. The restructuring, which has been effective from 1 December 2024 has been carefully considered to ensure that our services remain efficient, aligned with our strategic goals, and most importantly, responsive to the needs of our community.

3.17 NHS Tayside Star Awards

The Mental Health Enhanced Community Support hub is a finalist for the NHS Tayside STAR awards within the Tayside Together Category. This award is for teams or project groups who work collaboratively with a range of colleagues to co-ordinate/deliver services across Tayside. This is great recognition for the team who have worked so hard to develop and implement this innovative model of care to ensure that the people of Angus receive the right mental health and wellbeing support, at the right time by the right person. The Award Ceremony takes place on Friday 28 February 2025.

3.18 Storm Éowyn response

On Wednesday 22 January 2025 AHSCP commenced its preparation for the arrival of Storm Éowyn. Following learning as a result of Storm Babet, an MS form based on MET Office weather warnings was distributed to all services. The responses provided an overview of actions taken by services and highlighted issues for escalation, with the aim to provide assurance to AHSCP's Executive Management Team of our preparedness. A placeholder for an Incident Management Team (IMT) meeting was scheduled for Thursday, 23 January 2025, at 3 pm and following the Met Office briefing at 11 am, the IMT was convened. AHSCP participated in partner IMT meetings and the Tayside Local Resilience Partnership. Additionally, an AHSCP Care for People Group was established on Friday, 24 January 2025, to coordinate welfare checks for service users in areas without power, conducting over 150 checks from Friday 24th January to Sunday 26 January 2025.

AHSCP received positive feedback from providers regarding the supportive and coordinated approach during the storm.

3.19 Visit from HRH Prince of Wales

On Thursday 6 February 2025, Paula Ferguson, Occupational Therapy Team Lead in Angus Community Stroke Team, was present at the visit of HRH The Prince of Wales during his recent visit to The Carnoustie/Monifieth Men's Shed. Paula supports David, a stroke survivor and she helps him to participate in activities and communication whilst attending The Men's Shed. David also receives support from the Speech & Language Team in supported communication and uses strategies and an augmented assistive device to aid communication. Prince William spoke to David, with support from Paula, and showed an interest in the rehabilitation delivered in Angus and the role of The Men's Shed in enhancing David's rehabilitation. The visit provided an opportunity to highlight the excellent partnership working between AHSCP and our third sector partners.

Prince William also visited the Deirdre Knight, Forfar Adult Day Care Centre. Kathleen Blythe, Manager introduced Prince William to members and staff and he joined in a few games of curling and dominoes.